

Welcome Aboard!

Riding a KAT bus is easy— and now it's even easier for seniors age 65 and up. That's because you pay no fare thanks to Knox County Government's sponsorship of the Seniors Freedom program.

Here are a few tips for riding KAT buses, step by step:

Where would you like to go? ★

Call KAT at 637-3000 and talk to a real person about where you would like to go and when, as well as where you'll be coming from. Our Customer Service representatives can help you plan your trip.

A KAT system map and individual route schedules are available at many public locations around town, such as libraries, grocery stores, and other retail stores—These schedules have all the information you need to plan your trip.

Especially for seniors: KAT has produced a number of "cheat sheets" that offer a quick reference to lots of places you'd like to go. These are available online (www.katbus.com) as well as at O'Connor Senior Center.

What to bring? ★

You'll need to bring your Medicare Card to show to the operator, as well as proof of age such as a driver's license or state identification card*. If

your bus stop doesn't have a shelter, you might consider bringing an umbrella to keep the summer sun as well as the rain away.

I'm at the bus stop. Now what? ★

Once you have planned your trip, head to the nearest bus stop (with your Medicare card and proof of eligibility.) Arrive about 5 minutes before the bus should be there. Make sure the bus route number you want is listed on the bus stop sign.

When you see a bus coming, check the name and number found on the top front of the bus (the destination sign). If it's the route you're waiting for, raise your hand to flag down your friendly bus operator.

Board the bus and show the operator your Medicare Card. The operator may also ask to see proof of your age in the form of a driver's license or state identification card. Take this as a compliment! Feel free to check with your bus operator when you get on, if you are unsure about this route or connecting ones. Now sit back and relax in the temperature-controlled comfort of a KAT bus.

How do I get off the bus? ★

When you see your bus stop coming up, push on the yellow or black rubber strips around the windows, or pull the yellow cord. You'll hear a "ping" and will know that the operator will be letting you off at the next stop.

*If you would rather not carry your Medicare card and proof of age with you, you can get a Seniors Freedom I.D. card from KAT (as shown here). The cost is \$2.00 and they are made on Wednesdays from 3:00 p.m.-5:00 p.m. at KAT, 1135 Magnolia Avenue. (You will need to bring proof of age with you to get the card.)

